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Monday 8th June | 16:50

Stolen laptop contained pensions details

4:12pm Mon 1st Jun 09:: written by Dan Darlington



A laptop computer containing the details of thousands of people has been stolen from offices in Marlow.

The data of 109,000 members of six pension schemes was stolen from the Globe Park offices of a software firm called NorthgateArinso on March 23.

The firm, which provides software to the Pensions Trust said it was an opportunistic theft and the laptop itself had been the target. It has also assured the Trust that the data was password protected and not 'easily accessible.'

A statement from the Pensions Trust said: "NorthgateArinso has expressed their regret that this theft has occurred and investigations are ongoing.

"The Pensions Trust has now withdrawn access to personal member data from NorthgateArinso and have also instructed them to delete any existing personal member data they hold.

"We are hopeful that this incident will not have any impact on members but, as a precaution, we have arranged for them to be protected by CIFAS (the UK fraud prevention service) and have set up a members helpline."

The trust has entered into detailed discussions with NorthgateArinso regarding the theft and a police investigation is ongoing.

In the meantime the Trust has reported the theft to the Information Commissioner and The Pensions Regulator. It has also written to every individual whose details were contained in the stolen laptop apologising and explaining what has happened.

A helpline for members and employers who wish to discuss the matter further has also been set up. A police investigation is ongoing.

<http://www.RemoteStorageBackup.com>